

| Data for month ending OCTOBER 2022 | | | | | | | | |
|---|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| SI No | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | | Average Resolution time (in days) |
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 18 | 0 | 18 | 0 | 0 | 2.61 DAYS |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources(if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 18 | 0 | 18 | 0 | 0 | 0 |

| Trend of monthly disposal of complaints | | | | | |
|---|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
| 1. | April 2022 | 11 | 9 | 19 | 1 |
| 2 | May 2022 | 1 | 14 | 15 | 0 |
| 3. | June 2022 | 0 | 25 | 23 | 2 |
| 4. | July 2022 | 2 | 17 | 17 | 2 |
| 5. | August 2022 | 2 | 14 | 16 | 0 |
| 6. | September 2022 | 0 | 14 | 14 | 0 |
| 7. | October 2022. | 0 | 18 | 18 | 0 |
| | Grand Total | 11 | 111 | 122 | 0 |



| Trend of annual disposal of complaints | | | | | |
|---|----------------|---|---------------------------------|---------------------------------|---------------------------------------|
| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
| 1 | 2017-18 | 0 | 193 | 193 | 0 |
| 2 | 2018-19 | 0 | 185 | 180 | 5 |
| 3 | 2019-20 | 5 | 207 | 205 | 7 |
| 4 | 2020-21 | 7 | 360 | 364 | 3 |
| 5 | 2021-22 | 3 | 466 | 458 | 11 |
| Grand Total | | 0 | 1411 | 1400 | 11 |

